

Example 352.c-1.

One of the best sources of information about protecting a house from flooding is the Floods and Hurricanes site administered by the Louisiana Cooperative Extension Service (www.lsuagcenter.com/en/family_home/hazards_and_threats/floods_hurricanes/). Communities with slab-on-grade foundations (even communities not in Louisiana) could refer web users to this site via a link,.

- (4) If a page discusses a topic and the community provides a service related to that topic that is credited by the Community Rating System (CRS), the website must inform the readers about the service the community offers. For example, if the community is receiving credit under Activity 320 (Map Information Service), the page on the flood hazard or flood maps must note that the community can provide information to people from the FIRM and other sources.
- (5) There must be a link to FloodSmart (www.floodsmart.gov) or to FEMA's flood insurance page (www.fema.gov/business/nfip).
- (6) The community must check the website's links at least monthly, and fix those that are no longer accurate. (There is free or low-cost software that can identify broken links automatically.) At least annually, the community must review the content to ensure that it is still current and pertinent (e.g., make sure names, addresses, phone numbers, and other contact information are still correct; update any ordinance changes; etc.). For more information on how this can be done, see the Activity 350 website information at www.CRSresources.org/300.
- (7) Additional credit is provided for WEB1 and WEB2 if the website content is covered in the community's PPI credited under Activity 330 (Outreach Projects).

Credit Points

WEB = the total of the points for the four sub-elements:

$$\text{WEB} = \text{WEB1} + \text{WEB2} + \text{WEB3} + \text{WEB4}$$

- (a) WEB1 = up to 6 points per topic for detailed coverage of each of the topics credited under Activity 330 (Outreach Projects)

The maximum credit for WEB1 is 36 points for coverage of the six priority CRS topics or 60 points if the community has more than six topics in a PPI

- (a) The maximum credit for WEB1 is 36 points for coverage of the six priority CRS topics listed in Table 330-1, even if the community is not receiving credit under Activity 330.
- (b) If the community has a PPI, it may cover more than six topics, in which case it can receive up to an additional six points for each topic, up to a total of 10 topics and 60 points. The PPI must include a discussion of the website and have recommendations on what should be included on the website. Continued credit for the additional topics is dependent upon receiving continued credit for the PPI.
- (c) To receive the full 6 points for a topic, there must be thorough coverage of the topic. This can be provided with a detailed discussion on the community’s website or via a link to a reference or other site that provides a detailed discussion. If the written portion of an outreach project is posted on the website without more detailed information, then credit will be up to 2 points. The objective is to provide more in-depth information than that provided in the outreach projects.

Example 352.c-2.

The University of New Orleans Center for Hazard Assessment, Reduction, and Technology maintains a website to help repetitive loss communities, www.FloodHelp.uno.edu. Note that portions of the site are not relevant for some flooding situations, such as coastal V Zones and mountainous flash flooding. A community that finds the information relevant to its situation may link to the site or to selected pages. Uniform minimum credit can be provided for the six topics as noted in the table below.

Topic	Coverage on UNO’s Site	Points
1. Know your flood hazard	There is no credit because the University’s site does not discuss local hazards	0
2. Insure your property for your flood hazard	Flood Insurance link on the home page	6
3. Protect people from the hazard	Protecting Yourself link on the home page	6
4. Protect your property from the hazard	Protecting Your Home link	6
5. Build responsibly	Protecting Your Home, Construction Rules	6
6. Protect natural floodplain functions	There is no credit because the site does not discuss local natural floodplain functions	0
	WEB1 =	24

(b) WEB2 = EITHER

up to 10 points, for information on warning, safety, evacuation and other topics of immediate concern when a flood threatens

OR

up to 15 points, if the community has a PPI that discusses what information is needed on the website when a flood threatens

For full credit, the following must be covered:

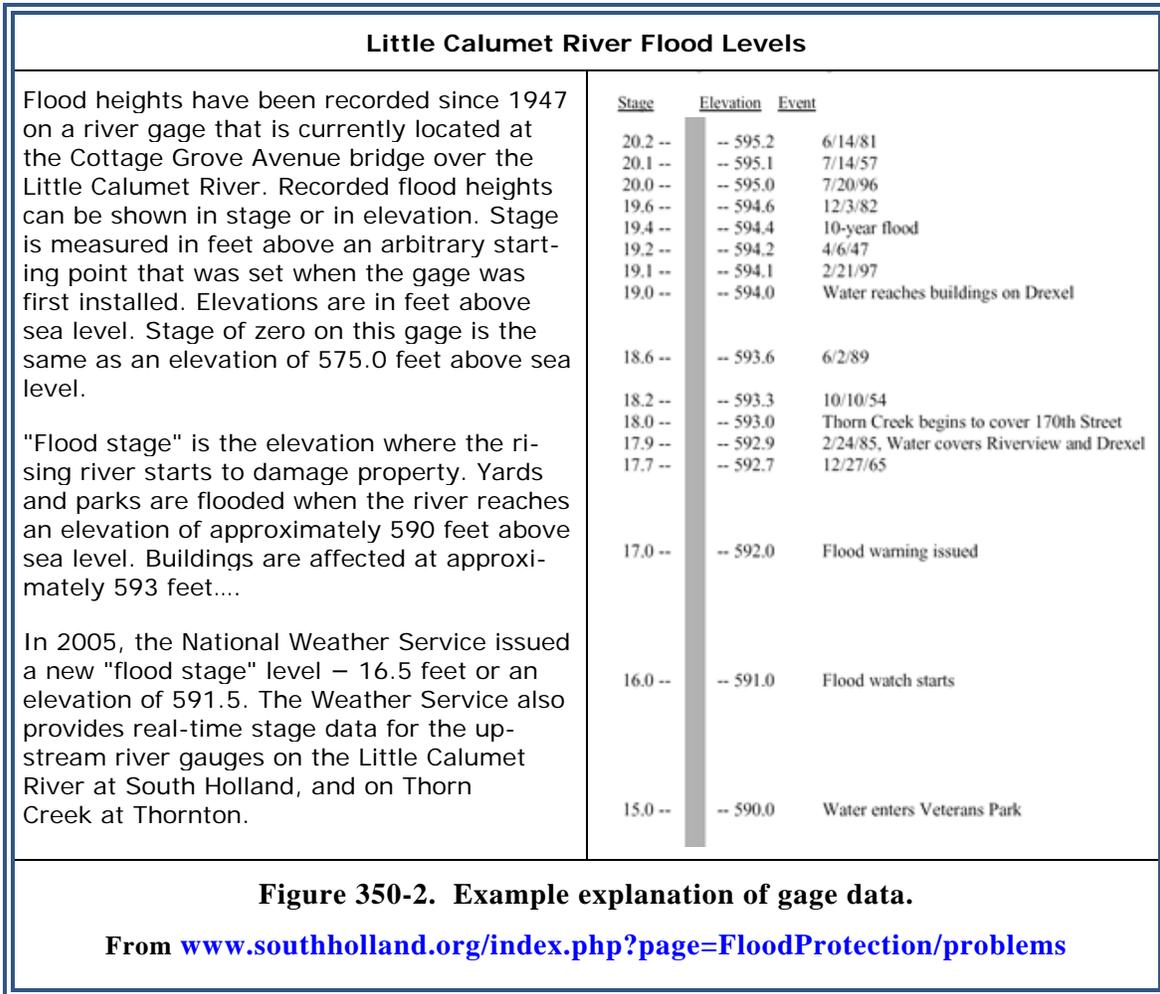
- Flood warning signals,
- Where the flood will or is likely to go (e.g., a link to a map),
- Evacuation routes,
- Flood safety precautions, and
- Shelter locations, including special-needs shelters and transportation assistance.

Additional credit is provided if the information is covered in the community's PPI, credited under Activity 330 (Outreach Projects). The PPI must include a discussion of the website and have recommendations on what should be included on the website. Continued credit for the additional 5 points is dependent upon receiving continued credit for the PPI.

(c) WEB3 = up to 10 points, for posting real-time gage information so users can observe current water levels and, where available, flood height predictions

WEB3 credit is provided for linking to real-time reporting gages. They can be the community's gages or gages managed by the National Weather Service, the U.S. Geological Survey, or a state or other agency. Full credit is dependent upon posting information for all available gages and an explanation of the site.

If a local gage-stage datum is used, the gage data must relate to sea level, NAVD, or NGVD, as appropriate locally; to recent flooding; or a local landmark (e.g., "one foot below the 2006 flood," "two feet over the Route 30 bridge," or "four feet deep at the Pettaway Park parking lot"). See also the example in Figure 350-2.



(d) WEB4 = up to 20 points, for posting Elevation Certificates or the data from Elevation Certificates on the website

Either the Elevation Certificates must be posted on the website, or the site may provide a list of addresses for which the community has Elevation Certificates. If the addresses are posted, then the website must include information on how to obtain a copy of the Elevation Certificate.

Full credit is provided for WEB4 if all the Elevation Certificates maintained by the community are posted on the website. For example, if the community has 100 Elevation Certificates, but only 50% are posted on the website, then $WEB4 = 20 \times 0.5 = 10$ points. The number of Elevation Certificates maintained by the community is the number of Elevation Certificates submitted for credit under Activity 310 (Elevation Certificates). Any Elevation Certificates that have been found by the verification review of Activity 310 to be incomplete or incorrect should not be posted on the website.