

Water Supply & Reuse

Reporting Unit:

City of Glendale, Public Services Dept.

Year:

2000**Water Supply Source Information**

| Supply Source Name | Quantity (AF) Supplied | Supply Type |
|-----------------------------|-------------------------------|--------------------|
| Metropolitan Water District | 28851 | Imported |
| Glendale Water & Power | 2967 | Groundwater |
| Glendale Water & Power | 1742 | Recycled |

Total AF: 33560

Reported as of 10/17/05

Accounts & Water Use

| | | |
|--|--------------------|-------------|
| Reporting Unit Name: | Submitted to CUWCC | Year: |
| City of Glendale, Public Services Dept. | 11/03/2000 | 2000 |

A. Service Area Population Information:

1. Total service area population 200373

B. Number of Accounts and Water Deliveries (AF)

| Type | Metered | | Unmetered | |
|-------------------------|-----------------|-----------------------|------------------|-----------------------|
| | No. of Accounts | Water Deliveries (AF) | No. of Accounts | Water Deliveries (AF) |
| 1. Single-Family | 23899 | 12937 | 0 | 0 |
| 2. Multi-Family | 6437 | 12024 | 0 | 0 |
| 3. Commercial | 2911 | 5314 | 0 | 0 |
| 4. Industrial | 382 | 696 | 0 | 0 |
| 5. Institutional | 274 | 501 | 0 | 0 |
| 6. Dedicated Irrigation | 10 | 18 | 0 | 0 |
| 7. Recycled Water | 0 | 0 | 0 | 0 |
| 8. Other | 304 | 555 | 0 | 0 |
| 9. Unaccounted | NA | 1514 | NA | 0 |
| Total | 34217 | 33559 | 0 | 0 |
| | Metered | | Unmetered | |

Reported as of 10/17/05

BMP 01: Water Survey Programs for Single-Family and Multi-Family Residential Customers

| | | |
|---|--|----------------------|
| Reporting Unit: City of Glendale, Public Services Dept. | BMP Form Status: 100% Complete | Year: 2000 |
|---|--|----------------------|

A. Implementation

- | | |
|--|------------|
| 1. Based on your signed MOU date, 11/05/1991, your Agency STRATEGY DUE DATE is: | 11/04/1993 |
| 2. Has your agency developed and implemented a targeting/marketing strategy for SINGLE-FAMILY residential water use surveys? | no |
| a. If YES, when was it implemented? | |
| 3. Has your agency developed and implemented a targeting/marketing strategy for MULTI-FAMILY residential water use surveys? | no |
| a. If YES, when was it implemented? | |

B. Water Survey Data

| Survey Counts: | Single Family Accounts | Multi-Family Units |
|---------------------------------|---------------------------|-----------------------|
| 1. Number of surveys offered: | 0 | 0 |
| 2. Number of surveys completed: | 0 | 0 |

Indoor Survey:

| | | |
|---|----|----|
| 3. Check for leaks, including toilets, faucets and meter checks | no | no |
| 4. Check showerhead flow rates, aerator flow rates, and offer to replace or recommend replacement, if necessary | no | no |
| 5. Check toilet flow rates and offer to install or recommend installation of displacement device or direct customer to ULFT replacement program, as necessary; replace leaking toilet flapper, as necessary | no | no |

Outdoor Survey:

| | | |
|--|----|-------|
| 6. Check irrigation system and timers | no | no |
| 7. Review or develop customer irrigation schedule | no | no |
| 8. Measure landscaped area (Recommended but not required for surveys) | no | no |
| 9. Measure total irrigable area (Recommended but not required for surveys) | no | no |
| 10. Which measurement method is typically used (Recommended but not required for surveys) | | Other |
| 11. Were customers provided with information packets that included evaluation results and water savings recommendations? | no | no |
| 12. Have the number of surveys offered and completed, survey results, and survey costs been tracked? | no | no |
| a. If yes, in what form are surveys tracked? | | None |
| b. Describe how your agency tracks this information. | | |

C. Water Survey Program Expenditures

| | This Year | Next Year |
|--------------------------|------------------|------------------|
| 1. Budgeted Expenditures | 0 | 10000 |
| 2. Actual Expenditures | 0 | |

D. "At Least As Effective As"

1. Is your AGENCY implementing an "at least as effective as" variant of this BMP? No

a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as."

E. Comments

Reported as of 10/17/05

BMP 02: Residential Plumbing Retrofit

Reporting Unit:
**City of Glendale, Public
 Services Dept.**

BMP Form Status:
100% Complete

Year:
2000

A. Implementation

1. Is there an enforceable ordinance in effect in your service area requiring replacement of high-flow showerheads and other water use fixtures with their low-flow counterparts? no
 - a. If YES, list local jurisdictions in your service area and code or ordinance in each:

2. Has your agency satisfied the 75% saturation requirement for single-family housing units? no
3. Estimated percent of single-family households with low-flow showerheads: 1%
4. Has your agency satisfied the 75% saturation requirement for multi-family housing units? no
5. Estimated percent of multi-family households with low-flow showerheads: 1%
6. If YES to 2 OR 4 above, please describe how saturation was determined, including the dates and results of any survey research.

B. Low-Flow Device Distribution Information

1. Has your agency developed a targeting/ marketing strategy for distributing low-flow devices? no
 - a. If YES, when did your agency begin implementing this strategy?
 - b. Describe your targeting/ marketing strategy.

| Low-Flow Devices Distributed/ Installed | SF Accounts | MF Units |
|--|-------------|----------|
| 2. Number of low-flow showerheads distributed: | 0 | 0 |
| 3. Number of toilet-displacement devices distributed: | 0 | 0 |
| 4. Number of toilet flappers distributed: | 0 | 0 |
| 5. Number of faucet aerators distributed: | 0 | 0 |
| 6. Does your agency track the distribution and cost of low-flow devices? no | | |
| a. If YES, in what format are low-flow devices tracked? | | |
| b. If yes, describe your tracking and distribution system : | | |

C. Low-Flow Device Distribution Expenditures

| | This Year | Next Year |
|--------------------------|-----------|-----------|
| 1. Budgeted Expenditures | 0 | 10000 |
| 2. Actual Expenditures | 0 | |

D. "At Least As Effective As"

1. Is your AGENCY implementing an "at least as effective as" variant of this BMP? No
 - a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective

as."

E. Comments

Reported as of 10/17/05

BMP 03: System Water Audits, Leak Detection and Repair

Reporting Unit:

City of Glendale, Public Services

BMP Form Status:

100% Complete

Year:

2000

Dept.

A. Implementation

- | | |
|--|-------|
| 1. Has your agency completed a pre-screening system audit for this reporting year? | yes |
| 2. If YES, enter the values (AF/Year) used to calculate verifiable use as a percent of total production: | |
| a. Determine metered sales (AF) | 32046 |
| b. Determine other system verifiable uses (AF) | 0 |
| c. Determine total supply into the system (AF) | 33560 |
| d. Using the numbers above, if (Metered Sales + Other Verifiable Uses) / Total Supply is < 0.9 then a full-scale system audit is required. | 0.95 |
| 3. Does your agency keep necessary data on file to verify the values used to calculate verifiable uses as a percent of total production? | yes |
| 4. Did your agency complete a full-scale audit during this report year? | no |
| 5. Does your agency maintain in-house records of audit results or the completed AWWA audit worksheets for the completed audit? | yes |
| 6. Does your agency operate a system leak detection program? | no |
| a. If yes, describe the leak detection program: | |

B. Survey Data

- | | |
|--|-----|
| 1. Total number of miles of distribution system line. | 378 |
| 2. Number of miles of distribution system line surveyed. | 0 |

C. System Audit / Leak Detection Program Expenditures

| | This Year | Next Year |
|--------------------------|-----------|-----------|
| 1. Budgeted Expenditures | 0 | 0 |
| 2. Actual Expenditures | 0 | |

D. "At Least As Effective As"

- | | |
|--|----|
| 1. Is your AGENCY implementing an "at least as effective as" variant of this BMP? | No |
| a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as." | |

E. Comments

Reported as of 10/17/05

BMP 04: Metering with Commodity Rates for all New Connections and Retrofit of Existing

Reporting Unit:

City of Glendale, Public Services
Dept.

BMP Form Status:
100% Complete

Year:
2000

A. Implementation

- | | |
|---|-----|
| 1. Does your agency require meters for all new connections and bill by volume-of-use? | yes |
| 2. Does your agency have a program for retrofitting existing unmetered connections and bill by volume-of-use? | no |
| a. If YES, when was the plan to retrofit and bill by volume-of-use existing unmetered connections completed? | |
| b. Describe the program: | |
| 3. Number of previously unmetered accounts fitted with meters during report year. | 0 |

B. Feasibility Study

- | | |
|--|----|
| 1. Has your agency conducted a feasibility study to assess the merits of a program to provide incentives to switch mixed-use accounts to dedicated landscape meters? | no |
| a. If YES, when was the feasibility study conducted? (mm/dd/yy) | |
| b. Describe the feasibility study: | |
| 2. Number of CII accounts with mixed-use meters. | 0 |
| 3. Number of CII accounts with mixed-use meters retrofitted with dedicated irrigation meters during reporting period. | 0 |

C. Meter Retrofit Program Expenditures

| | This Year | Next Year |
|--------------------------|-----------|-----------|
| 1. Budgeted Expenditures | 0 | 0 |
| 2. Actual Expenditures | 0 | |

D. "At Least As Effective As"

- | | |
|--|----|
| 1. Is your AGENCY implementing an "at least as effective as" variant of this BMP? | No |
| a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as." | |

E. Comments

Reported as of 10/17/05

BMP 05: Large Landscape Conservation Programs and Incentives

Reporting Unit:
**City of Glendale, Public
 Services Dept.**

BMP Form Status:
100% Complete

Year:
2000

A. Water Use Budgets

- | | |
|--|----|
| 1. Number of Dedicated Irrigation Meter Accounts: | 10 |
| 2. Number of Dedicated Irrigation Meter Accounts with Water Budgets: | 0 |
| 3. Budgeted Use for Irrigation Meter Accounts with Water Budgets (AF): | 0 |
| 4. Actual Use for Irrigation Meter Accounts with Water Budgets (AF): | 0 |
| 5. Does your agency provide water use notices to accounts with budgets each billing cycle? | no |

B. Landscape Surveys

- | | |
|--|-----------|
| 1. Has your agency developed a marketing / targeting strategy for landscape surveys? | yes |
| a. If YES, when did your agency begin implementing this strategy? | 11/1/1999 |
| b. Description of marketing / targeting strategy: | |
| <p>Landscape Solutions is designed to provided monetary and other incentives to encourage our large landscape customers to use water wisely through the development water use budgets and surveys, and participation in free water conservation education programs. Landscape Solutions will be marketed directly to our large landscape customers by our business account representative. The program begins November 2000.</p> | |
| 2. Number of Surveys Offered. | 0 |
| 3. Number of Surveys Completed. | 0 |
| 4. Indicate which of the following Landscape Elements are part of your survey: | |
| a. Irrigation System Check | yes |
| b. Distribution Uniformity Analysis | yes |
| c. Review / Develop Irrigation Schedules | yes |
| d. Measure Landscape Area | yes |
| e. Measure Total Irrigable Area | yes |
| f. Provide Customer Report / Information | yes |
| 5. Do you track survey offers and results? | yes |
| 6. Does your agency provide follow-up surveys for previously completed surveys? | yes |
| a. If YES, describe below: | |

We anticipate that follow-up surveys will be offered.

C. Other BMP 5 Actions

- | | |
|--|----|
| 1. An agency can provide mixed-use accounts with ETo-based landscape budgets in lieu of a large landscape survey program. Does your agency provide mixed-use accounts with landscape budgets? | no |
|--|----|

- 2. Number of CII mixed-use accounts with landscape budgets. 0
- 3. Do you offer landscape irrigation training? yes
- 4. Does your agency offer financial incentives to improve landscape water use efficiency? yes

| Type of Financial Incentive: | Budget (Dollars/Year) | Number Awarded to Customers | Total Amount Awarded |
|------------------------------|-----------------------|-----------------------------|----------------------|
| a. Rebates | 0 | 0 | 0 |
| b. Loans | 0 | 0 | 0 |
| c. Grants | 0 | 0 | 0 |

- 5. Do you provide landscape water use efficiency information to new customers and customers changing services? No
 - a. If YES, describe below:

- 6. Do you have irrigated landscaping at your facilities? yes
 - a. If yes, is it water-efficient? yes
 - b. If yes, does it have dedicated irrigation metering? no
- 7. Do you provide customer notices at the start of the irrigation season? no
- 8. Do you provide customer notices at the end of the irrigation season? no

D. Landscape Conservation Program Expenditures

| | This Year | Next Year |
|--------------------------|-----------|-----------|
| 1. Budgeted Expenditures | 0 | 25000 |
| 2. Actual Expenditures | 0 | |

E. "At Least As Effective As"

- 1. Is your AGENCY implementing an "at least as effective as" variant of this BMP? No
 - a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as."

F. Comments

Reported as of 10/17/05

BMP 06: High-Efficiency Washing Machine Rebate Programs

Reporting Unit:

**City of Glendale, Public Services
Dept.**

BMP Form Status:
100% Complete

Year:
2000

A. Implementation

1. Do any energy service providers or waste water utilities in your service area offer rebates for high-efficiency washers? yes

a. If YES, describe the offerings and incentives as well as who the energy/waste water utility provider is.

Southern California Edison offers a \$75.00 rebate on ENERGY STAR*-rated clothes washers with an energy factor of 2.50 or higher). Southern California Gas Company also offers rebates for Energy Star appliances on an intermittent basis.

2. Does your agency offer rebates for high-efficiency washers? no

3. What is the level of the rebate? 0

4. Number of rebates awarded. 0

B. Rebate Program Expenditures

| | This Year | Next Year |
|--------------------------|-----------|-----------|
| 1. Budgeted Expenditures | 0 | 0 |
| 2. Actual Expenditures | 0 | |

C. "At Least As Effective As"

1. Is your AGENCY implementing an "at least as effective as" variant of this BMP? no

a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as."

D. Comments

Reported as of 10/17/05

BMP 07: Public Information Programs

Reporting Unit: **City of Glendale, Public Services** BMP Form Status: **100% Complete** Year: **2000**
 Dept.

A. Implementation

1. Does your agency maintain an active public information program to promote and educate customers about water conservation? yes

a. If YES, describe the program and how it's organized.

GWP's Communications and Public Education Coordinators work directly with other City divisions, community-based organizations, non-profits, and service clubs on a variety of levels to disseminate information and increase awareness among residential and business customers about all water-related issues including conservation, groundwater protection, water quality, and the social and political issues pertaining to water in California.

2. Indicate which and how many of the following activities are included in your public information program.

| Public Information Program Activity | Yes/No | Number of Events |
|--|--------|------------------|
| a. Paid Advertising | no | 9 |
| b. Public Service Announcement | no | |
| c. Bill Inserts / Newsletters / Brochures | yes | 3 |
| d. Bill showing water usage in comparison to previous year's usage | no | |
| e. Demonstration Gardens | yes | 1 |
| f. Special Events, Media Events | yes | 4 |
| g. Speaker's Bureau | yes | 10 |
| h. Program to coordinate with other government agencies, industry and public interest groups and media | yes | |

B. Conservation Information Program Expenditures

| | This Year | Next Year |
|--------------------------|-----------|-----------|
| 1. Budgeted Expenditures | 82000 | 68000 |
| 2. Actual Expenditures | 82000 | |

C. "At Least As Effective As"

1. Is your AGENCY implementing an "at least as effective as" variant of this BMP? No

a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as."

D. Comments

Reported as of 10/17/05

BMP 08: School Education Programs

Reporting Unit:

City of Glendale, Public Services

BMP Form Status:

100% Complete

Year:

2000

Dept.

A. Implementation

1. Has your agency implemented a school information program to promote water conservation? yes

2. Please provide information on your school programs (by grade level):

| Grade | Are grade-appropriate materials distributed? | No. of class presentations | No. of students reached | No. of teachers' workshops |
|----------------|--|----------------------------|-------------------------|----------------------------|
| Grades K-3rd | yes | 8 | 240 | 0 |
| Grades 4th-6th | yes | 8 | 240 | 0 |
| Grades 7th-8th | yes | 8 | 240 | 0 |
| High School | yes | 4 | 120 | 0 |

3. Did your Agency's materials meet state education framework requirements? no

4. When did your Agency begin implementing this program? 7/1/1999

B. School Education Program Expenditures

| | This Year | Next Year |
|--------------------------|-----------|-----------|
| 1. Budgeted Expenditures | 0 | 0 |
| 2. Actual Expenditures | 0 | |

C. "At Least As Effective As"

1. Is your AGENCY implementing an "at least as effective as" variant of this BMP? No

a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as."

D. Comments

Reported as of 10/17/05

BMP 09: Conservation Programs for CII Accounts

Reporting Unit:

City of Glendale, Public

BMP Form Status:

100% Complete

Year:

2000**A. Implementation**

- | | |
|--|----|
| 1. Has your agency identified and ranked COMMERCIAL customers according to use? | no |
| 2. Has your agency identified and ranked INDUSTRIAL customers according to use? | no |
| 3. Has your agency identified and ranked INSTITUTIONAL customers according to use? | no |

Option A: CII Water Use Survey and Customer Incentives Program

- | | |
|---|-----|
| 4. Is your agency operating a CII water use survey and customer incentives program for the purpose of complying with BMP 9 under this option? | yes |
|---|-----|

| CII Surveys | Commercial Accounts | Industrial Accounts | Institutional Accounts |
|--|--------------------------------|-------------------------------------|--|
| a. Number of New Surveys Offered | 0 | 0 | 0 |
| b. Number of New Surveys Completed | 0 | 0 | 0 |
| c. Number of Site Follow-ups of Previous Surveys (within 1 yr) | 0 | 0 | 0 |
| d. Number of Phone Follow-ups of Previous Surveys (within 1 yr) | 0 | 0 | 0 |
| CII Survey Components | Commercial Accounts | Industrial Accounts | Institutional Accounts |
| e. Site Visit | yes | yes | yes |
| f. Evaluation of all water-using apparatus and processes | yes | yes | yes |
| g. Customer report identifying recommended efficiency measures, paybacks and agency incentives | yes | yes | yes |
| Agency CII Customer Incentives | Budget (\$/Year) | No. Awarded to Customers | Total \$ Amount Awarded |
| h. Rebates | 0 | 0 | 0 |
| i. Loans | 0 | 0 | 0 |
| j. Grants | 0 | 0 | 0 |
| k. Others | 0 | 0 | 0 |

Option B: CII Conservation Program Targets

- | | |
|---|----|
| 5. Does your agency track CII program interventions and water | no |
|---|----|

savings for the purpose of complying with BMP 9 under this option?

6. Does your agency document and maintain records on how savings were realized and the method of calculation for estimated savings? no

7. Estimated annual savings (AF/yr) from site-verified actions taken by agency since 1991.

8. Estimated annual savings (AF/yr) from non-site-verified actions taken by agency since 1991.

B. Conservation Program Expenditures for CII Accounts

| | This Year | Next Year |
|--------------------------|------------------|------------------|
| 1. Budgeted Expenditures | 0 | 10000 |
| 2. Actual Expenditures | 0 | |

C. "At Least As Effective As"

1. Is your AGENCY implementing an "at least as effective as" variant of this BMP? No

a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as."

D. Comments

Reported as of 10/17/05

BMP 09a: CII ULFT Water Savings

Reporting Unit:

BMP Form Status:

Year:

0% Complete

2000

Report Not Filed

BMP 11: Conservation Pricing

Reporting Unit:

City of Glendale, Public Services

BMP Form

Status:

Year:

2000

Dept.

100% Complete**A. Implementation****Rate Structure Data Volumetric Rates for Water Service by Customer Class****1. Residential**

| | |
|--|------------------|
| a. Water Rate Structure | Increasing Block |
| b. Sewer Rate Structure | Uniform |
| c. Total Revenue from Volumetric Rates | \$12374333 |
| d. Total Revenue from Non-Volumetric Charges, Fees and other Revenue Sources | \$2097563 |

2. Commercial

| | |
|--|------------------|
| a. Water Rate Structure | Increasing Block |
| b. Sewer Rate Structure | Uniform |
| c. Total Revenue from Volumetric Rates | \$11061066 |
| d. Total Revenue from Non-Volumetric Charges, Fees and other Revenue Sources | \$1214017 |

3. Industrial

| | |
|--|------------------|
| a. Water Rate Structure | Increasing Block |
| b. Sewer Rate Structure | Uniform |
| c. Total Revenue from Volumetric Rates | \$0 |
| d. Total Revenue from Non-Volumetric Charges, Fees and other Revenue Sources | \$0 |

4. Institutional / Government

| | |
|--|------------------|
| a. Water Rate Structure | Increasing Block |
| b. Sewer Rate Structure | Uniform |
| c. Total Revenue from Volumetric Rates | \$739970 |
| d. Total Revenue from Non-Volumetric Charges, Fees and other Revenue Sources | \$64226 |

5. Irrigation

| | |
|--|------------------|
| a. Water Rate Structure | Increasing Block |
| b. Sewer Rate Structure | Uniform |
| c. Total Revenue from Volumetric Rates | \$1129429 |
| d. Total Revenue from Non-Volumetric Charges, Fees and other Revenue Sources | \$9534 |

6. Other

| | |
|-------------------------|------------------|
| a. Water Rate Structure | Increasing Block |
| b. Sewer Rate Structure | Uniform |

c. Total Revenue from Volumetric Rates \$0

d. Total Revenue from Non-Volumetric
Charges, Fees and other Revenue \$0
Sources

B. Conservation Pricing Program Expenditures

| | This Year | Next Year |
|--------------------------|-----------|-----------|
| 1. Budgeted Expenditures | 0 | 0 |
| 2. Actual Expenditures | 0 | |

C. "At Least As Effective As"

1. Is your AGENCY implementing an "at least as effective as" variant of this BMP? No

a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as."

D. Comments

Reported as of 10/17/05

BMP 12: Conservation Coordinator

Reporting Unit:
City of Glendale, Public Services Dept.

BMP Form Status:
100% Complete

Year:
2000

A. Implementation

- 1. Does your Agency have a conservation coordinator? yes
- 2. Is this a full-time position? yes
- 3. If no, is the coordinator supplied by another agency with which you cooperate in a regional conservation program ?
- 4. Partner agency's name:
- 5. If your agency supplies the conservation coordinator:
 - a. What percent is this conservation coordinator's position? 10%
 - b. Coordinator's Name Craig Kuennen
 - c. Coordinator's Title Public Benefit Programs Coordinator
 - d. Coordinator's Experience and Number of Years Seven plus years conservation and project management experience
 - e. Date Coordinator's position was created (mm/dd/yyyy) 1/1/1999
- 6. Number of conservation staff, including Conservation Coordinator. 4

B. Conservation Staff Program Expenditures

| | This Year | Next Year |
|--------------------------|-----------|-----------|
| 1. Budgeted Expenditures | 0 | 0 |
| 2. Actual Expenditures | 0 | |

C. "At Least As Effective As"

- 1. Is your AGENCY implementing an "at least as effective as" variant of this BMP? no
 - a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as."

D. Comments

Reported as of 10/17/05

BMP 13: Water Waste Prohibition

Reporting Unit:

City of Glendale, Public Services

BMP Form Status:

100% Complete

Year:

2000

Dept.

A. Requirements for Documenting BMP Implementation

1. Is a water waste prohibition ordinance in effect in your service area? yes

a. If YES, describe the ordinance:

The ordinance provides a mandatory water conservation plan to minimize the effect of a shortage of water to the customers of the city and, by means of this chapter, to adopt provisions that will significantly reduce the consumption of water over an extended period of time thereby extending the available water required for the customers of the city, to protect basic human health, safety and quality of life, to share the impacts caused by the water shortage in accord with the severity of the water shortage, and to minimize the hardship to the city and the general public to the greatest extent possible.

2. Is a copy of the most current ordinance(s) on file with CUWCC? yes

a. List local jurisdictions in your service area in the first text box and water waste ordinance citations in each jurisdiction in the second text box:

City of Glendale

13.36 Water Conservation

B. Implementation

1. Indicate which of the water uses listed below are prohibited by your agency or service area.

a. Gutter flooding yes

b. Single-pass cooling systems for new connections no

c. Non-recirculating systems in all new conveyor or car wash systems no

d. Non-recirculating systems in all new commercial laundry systems no

e. Non-recirculating systems in all new decorative fountains yes

f. Other, please name

Watering of landscape/vegitated areas when wind is blowing and on raining days; Watering of landscaped/vegitated areas between the hours of 10AM and 5PM; Serving of water to customers by restaurant, hotel, cafe, cafeteria, etc. without expressed request by customer.. yes

2. Describe measures that prohibit water uses listed above:

Prohibited Uses Applicable to All Customers. 1. There shall be no hose washing of sidewalks%

Water Softeners:

3. Indicate which of the following measures your agency has supported in developing state law:

a. Allow the sale of more efficient, demand-initiated regenerating DIR models. no

b. Develop minimum appliance efficiency standards that:

i.) Increase the regeneration efficiency standard to

- at least 3,350 grains of hardness removed per pound of common salt used. no
- ii.) Implement an identified maximum number of gallons discharged per gallon of soft water produced. no
- c. Allow local agencies, including municipalities and special districts, to set more stringent standards and/or to ban on-site regeneration of water softeners if it is demonstrated and found by the agency governing board that there is an adverse effect on the reclaimed water or groundwater supply. no
- 4. Does your agency include water softener checks in home water audit programs? no
- 5. Does your agency include information about DIR and exchange-type water softeners in educational efforts to encourage replacement of less efficient timer models? no

C. Water Waste Prohibition Program Expenditures

| | This Year | Next Year |
|--------------------------|-----------|-----------|
| 1. Budgeted Expenditures | 0 | 0 |
| 2. Actual Expenditures | 0 | |

D. "At Least As Effective As"

- 1. Is your AGENCY implementing an "at least as effective as" variant of this BMP? no
 - a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as."

E. Comments

Reported as of 10/17/05

BMP 14: Residential ULFT Replacement Programs

Reporting Unit: **City of Glendale, Public Services** BMP Form Status: **100% Complete** Year: **2000**
 Dept.

A. Implementation

| | Single-Family Accounts | Multi-Family Units |
|--|---------------------------|-----------------------|
| 1. Does your Agency have program(s) for replacing high-water-using toilets with ultra-low flush toilets? | no | no |

Number of Toilets Replaced by Agency Program During Report Year

| Replacement Method | SF Accounts | MF Units |
|---------------------|----------------|----------|
| 2. Rebate | 0 | 0 |
| 3. Direct Install | 0 | 0 |
| 4. CBO Distribution | 0 | 0 |
| 5. Other | 0 | 0 |
| Total | 0 | 0 |

6. Describe your agency's ULFT program for single-family residences.
7. Describe your agency's ULFT program for multi-family residences.
8. Is a toilet retrofit on resale ordinance in effect for your service area? no
9. List local jurisdictions in your service area in the left box and ordinance citations in each jurisdiction in the right box:

B. Residential ULFT Program Expenditures

| | This Year | Next Year |
|--------------------------|-----------|-----------|
| 1. Budgeted Expenditures | 0 | 10000 |
| 2. Actual Expenditures | 0 | |

C. "At Least As Effective As"

1. Is your AGENCY implementing an "at least as effective as" variant of this BMP? no
- a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as."

D. Comments

Reported as of 10/17/05