

APPENDIX P
OMWD Rates & Rules Brochure

MONTHLY WATER RATES & CHARGES Effective April 1, 2011

WATER RATES PER UNIT (1 unit = 748 gallons)

The rates include costs from San Diego County Water Authority (SDCWA) from which OMWD must purchase 100% of its potable water supply.

CUSTOMER TYPE	NON-SHORTAGE (BASE) RATES	WATER SUPPLY SHORTAGE			
		WATCH/LEVEL 1 Voluntary	ALERT/LEVEL 2 Mandatory	CRITICAL/LEVEL 3 Mandatory	EMERGENCY/LEVEL 4 Mandatory
Domestic					
0 - 6 Units	\$1.95	\$1.95	\$2.14	\$2.34	\$2.62
7 - 43 Units	\$2.99	\$3.13	\$3.74	\$4.63	\$4.93
Over 43 Units	\$3.48	\$4.00	\$4.87	\$5.75	\$6.09
Agricultural	\$2.98	\$3.12	\$3.73	\$4.62	\$4.91
IAWP Ag. Discount	(\$0.26)	TO BE DETERMINED BY SDCWA			
IAWP Penalty Rate*	\$2.99				
Combined Agricultural / Domestic	First 26 Units per month: Follow Domestic Rate Structure. Over 26 Units per Month: Follow Agricultural Rate Structure.				
Construction	\$4.04	\$4.64	\$5.66	\$6.67	\$7.07
Recycled	\$2.55	SHORTAGE RATES NOT APPLICABLE			
Commercial /Irrigation					
"B" Base	\$3.12	\$3.28	\$3.91	\$4.84	\$5.15
"C" Over Base	\$3.64	\$4.18	\$5.09	\$6.00	\$6.36

* Subject to change by Metropolitan Water District of Southern California.

Commercial/Irrigation Unit Allotments

"B" Base Allotment

Based upon water use by meter size.

Meter Size	Winter (Dec-May)	Summer (Jun-Nov)
5/8"	12	22
3/4"	23	47
1"	78	140
1 1/2"	170	360
2"	240	550
3"	750	1,600
4"	1,475	5,600

Please contact OMWD for allotments for larger meter sizes.

"C" Over Base Allotment

OMWD System Access Charge

The monthly system access charge is designed to recover a portion of the fixed costs of OMWD's operation. These costs include maintenance of meters, debt service, depreciation, and customer service costs for meter reading and billing.

Meter Size

5/8"	\$19.65
3/4"	\$25.85
1"	\$44.38
1 1/2"	\$69.04
2"	\$108.13
2 1/2"	\$155.19

SDCWA Infrastructure Access Charge

SDCWA Infrastructure Access Charge (IAC) is a monthly charge assessed by SDCWA on all water meters. The purpose of the charge is to cover a portion of the debt service costs associated with the construction of county-wide water infrastructure projects. The IAC is estimated to cost the typical customer \$1.90 per month. For more information, call SDCWA at (858) 522-6600.

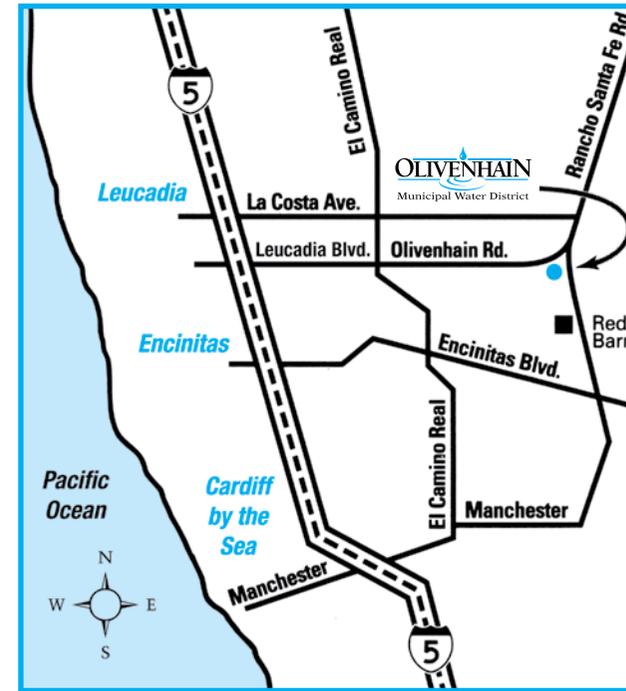
Meter Size

5/8"	\$2.49
3/4"	\$2.49
1"	\$4.73
1 1/2"	\$7.72
2"	\$12.45
2 1/2"	\$23.15

Fire Meter Charges

Meters installed for automatic fire sprinkler services will be billed monthly according to the table below.

Meter Size	5/8"	1"	1 1/2"
	\$1.50	\$2.50	\$3.50



The Olivenhain Municipal Water District office is located at the intersection of Rancho Santa Fe Road/Alvaro and Olivenhain Road.



Municipal Water District
A Public Agency

1966 Olivenhain Road • Encinitas, CA 92024
(760) 753-6466 • Fax (760) 753-1578

OMWD currently includes over 48 square miles, and serves a population of approximately 68,000 residents. OMWD includes portions of the cities of Encinitas, Carlsbad, San Diego, Solana Beach, and San Marcos as well as the communities of Olivenhain, Leucadia, Elfin Forest, Rancho Santa Fe, Fairbanks Ranch, Santa Fe Valley and 4S Ranch. For more information about OMWD, visit www.olivenhain.com.



Municipal Water District

A Public Agency

Rates and Rules

April 2011

OUR MISSION

Meter Installation

Shut-off Notice

Payment of Water Bills

Water Service

WATER RATES AND CHARGES

Shut-off Valve

DELINQUENCY NOTICE



Our Mission

Olivenhain Municipal Water District is committed to serving present and future customers with a safe, high-quality water supply which meets or exceeds all regulatory requirements in a cost-effective and environmentally responsive manner.

Procedures for New Service

1. Each applicant for service shall sign an application and shall either furnish OMWD with a Plot Plan, or set a stake showing the desired location of the meter. The final location of the meter will be determined by the General Manager or his/her representative.
WARNING: Some areas of OMWD have water pressures higher than desirable for domestic use (e.g.: appliances and sprinkler systems); applicants are advised to check with OMWD to see if such a condition exists in their area. OMWD assumes no liability nor responsibility for excess pressure. San Diego County Building Code requires homeowners to install a pressure regulator when pressures exceed 80 psi.
2. Each applicant may be required to pay a separate "Reimbursement Fee" if service is to be connected to a line financed by a private proponent under the guidelines of Ordinance No. 6, as amended.
3. Application for service will be accepted only where adequate distribution systems have been installed. Cost of service assembly footage above 55 feet from the center of the public roadway must be paid for by the customer.
4. When property upon which service is requested is located in an area where pipelines have not been installed, a meter shall be set at the nearest water main. If the distance from the meter to the service area is in excess of 500 feet, owner/applicant may be required to extend the pipeline or enter into a separate agreement for participation in a pipeline extension at a later date, at the sole discretion of OMWD.
5. Service to any property will be granted only when all connection fees, meter charges, water bills and any other applicable charges due are paid by applicant.
6. All properties serviced by a single meter must be under one ownership.
7. OMWD makes no guarantee as to the amount of time that may elapse between the customer's application for service and the actual installation of the service, except that installation will be placed into OMWD's work schedule at the earliest practical time.
8. The Board of Directors may regulate the time of use of water in such a manner as will ensure an equitable supply for all customers.

9. OMWD retains ownership of meters and connecting service pipe assemblies.
10. A customer may have service temporarily disconnected by notifying OMWD in writing. During the period of temporary discontinuance, customer will not be charged a monthly service access charge. Fees will be charged for turning service on and off.
11. The following standard fees shall be charged each time service has to be disconnected or re-established:
First Time:

During normal work hours	\$30.00
Outside normal work hours	\$65.00

Second Time:

During normal work hours	\$45.00
Outside normal work hours	\$75.00

Third Time:

During normal work hours	\$65.00
Outside normal work hours	\$85.00

Continuous past due payments will result in an additional 20% of third time payment fees.
12. A transfer fee of \$20.00 shall be charged and collected from each new customer at the time a new meter account is established and/or when an existing meter account is transferred into new ownership.
13. Backflow prevention devices are required on service connections, when danger of contamination of OMWD's water supply exists. Installation shall be at the expense of the customer. As such, each commercial, industrial and agricultural applicant shall sign a "Backflow Prevention Questionnaire" before the application will be processed. Backflow preventers shall be in compliance with the California Administrative Code, Department of Public Health and OMWD requirements. Customers must have an annual test by a certified tester of their backflow prevention devices to determine their effectiveness. OMWD will notify customers when tests are due. OMWD will charge an administrative fee of \$4.00 per month per device. Water service may be terminated when required backflow prevention devices have not been installed, have been removed, are inoperative, or have not been tested.
14. OMWD reserves the right to regulate the size, character and location of each meter and service. Generally, requirements are as follows: 5/8" meter for apartments or attached dwellings (e.g., most condominiums and townhouses), 3/4" meter for single family detached dwellings, and 1" meter for large residential lots. Other requirements are available through OMWD's Engineering Department.

15. The decision of OMWD to require a new residential water service applicant to deposit a sum of money with OMWD prior to establishing an account and furnishing service shall be based solely upon the credit worthiness of the applicant as determined by OMWD, in accordance with Government Code Section 60375.5, as amended.
16. OMWD may require that tenants pay a deposit equal to \$200.00. In lieu of a deposit, OMWD may require that the account be established in the property owner's name, or may require that the tenant demonstrate a satisfactory payment history to his/her previous water supplier for the most recent 36 month period. If a deposit is required from the tenant, OMWD will apply the deposit to the tenant's water bill after receipt of 36 consecutive months of timely payments. If the tenant discontinues water service prior to application of their deposit to their water bill, the deposit will be applied against their closing bill. Resulting overpayments greater than \$2.00 will be refunded to the tenant.

Shut-Off Valve

OMWD shall provide a shut-off valve on the customer's side of the meter. The shut-off valve is the property of OMWD and shall not be relocated by the customer, but may be operated by the customer.

Payment of Water Bills

1. Water bills are due and payable upon receipt. Bills may be paid at OMWD's office or by mailing to Olivenhain Municipal Water District, P.O. Box 502630, San Diego, CA 92150-2630.
2. OMWD's office is the only authorized paying station. If paid elsewhere, OMWD is not responsible if receipt of payment is delayed.
3. All meters shall be read and billed monthly.
4. OMWD may, at its discretion and for the convenience of the customer, accept an advance payment for a period of time.
5. OMWD shall charge a customer \$30.00 each time a payment is made by check which is returned to OMWD by the customer's bank for any reason.
6. OMWD accepts Visa, MasterCard, American Express and Discover credit card payments. There is a \$4.95 convenience fee associated with each credit card transaction. No part of this fee is retained by OMWD.

To make a payment by credit card, please call (800) 530-8287.

7. OMWD also offers the Direct Payment Program, which automatically deducts the amount of your water bill from your bank account on a specific day each month, and online bill payment at www.olivenhain.com.
8. Customers can register at olivenhain.com to view bills, inserts, and online payment history.

Please contact the OMWD Customer Service Department for further information at (760) 753-6466. These fees are subject to change with board approval.

Delinquency Charge and Notice

Water bill payments not received by the close of business on the 7th of the month following the payment due date will be considered delinquent and will be subject to a 5% delinquent penalty. At least 15 days prior to discontinuance of service due to non-payment of water bills, OMWD will mail delinquent notices to customers with past due balances.

48-Hour Shut-Off Notice and Fee

1. At least 48 hours prior to discontinuance of service due to non-payment, OMWD will post in a conspicuous location on the property a 48-hour shut-off notice. If OMWD is unable to post the notice on the property, the notice will be mailed.
2. A final attempt to contact the customer by telephone will be made within 24 hours prior to actual discontinuance of service.
3. Customers will incur a posting fee of \$10.00 whenever OMWD is required to post a 48-hour notice to discontinue water service, due to non-payment of a water bill.
4. Service will not be discontinued if there are any known life threatening consequences or during payment negotiations when a customer has requested, within 5 days of receipt of bill, an extension of the normal payment period. Also, OMWD will not terminate service to a customer making payments under an amortization agreement (not to exceed 12 months), if payments under the agreement and subsequent charges for water use are both kept current. However, if payments under a payment agreement are not received timely, even when a life threatening consequence exists, OMWD may discontinue water service.