

**DEPARTMENT OF WATER RESOURCES**

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July 9, 2014

Mr. Don Hough  
General Manager  
Riverside Highland Water Company  
12374 Michigan Street  
Grand Terrace, California 92324-9496

Dear Mr. Hough:

The Department of Water Resources (DWR) has reviewed the Riverside Highland Water Company's (Company) 2010 Urban Water Management Plan (UWMP). The California Water Code directs DWR to report to the legislature once every five years on the status of submitted plans. In meeting this legislative reporting requirement, DWR reviews all submitted plan to ensure that they have addressed the required elements of the California Water Code.

DWR's review of the Company's 2010 plan has determined the following required elements have not been addressed in accordance with the Water Code:

1. The plan did not describe coordinating plan preparation with appropriate agencies in the area, including other water suppliers that share a common source, water management agencies, and relevant public agencies, to the extent practicable. (CWC 10620 (d)(1)(2)).
2. The plan did not specify if the 60-day notification of the plan update was provided to cities or county within the service area of the agency's plan review and revision. (CWC 10621 (b)).
3. The plan did not provide the amount and location of groundwater that is projected to be pumped. (CWC 10631 (b)).
4. The plan did not quantify past, current, and projected water use among water use sectors. (CWC 10631 (e)(1)(2)).
5. The plan did not address the requirements for setting their 2015 and 2020 water use targets. (CWC 10608.16-10608.44).
6. The plan did not provide projected water use for single-family and multi-family residential lower income housing. (CWC 10631.1 (a)).
7. The plan did not provide a cost/benefit analysis or a plan of implementation for DMMs B (Residential plumbing retrofit), E (Large landscape conservation programs and incentives), F (High-efficiency washing machine rebate programs), M (Water waste prohibition), and N (Residential ultra-low-flush toilet replacement programs). (CWC 10631 (f) & (g)).
8. The plan did not provide a water shortage contingency plan. (CWC 10632)

9. The plan did not provide the quantity of the wastewater collected and treated, or the quantity of treated wastewater that meets recycled water standards. (CWC 10633 (a))
10. The plan did not provide an assessment of the reliability of its water service to its customers. The plan should compare the water supply and demand over the next 20 years, in five-year increments for a normal, single dry and multiple dry water years. (CWC 10635)

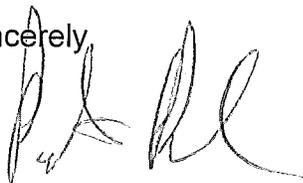
To meet the requirements of the water code and to be eligible for state water grants and loans, the Company should consider revising its 2010 UWMP to address the UWMP elements listed above. Revised plans must be adopted by the Company's governing board following the public process specified in the UWMP Act.

DWR encourages water suppliers to send drafts of the revised sections to DWR for review before adopting the revised plan.

After adoption, copies of the revised plan should be sent to DWR, the State Library, and local cities and counties. On receiving the revised plan, DWR will review the revised sections for compliance with the UWMP Act.

Please feel free to contact me if you would like to discuss this further.

Sincerely,



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cc: Sergio Fierro  
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