TOILET-DIRECT PROGRAM

SAN GABRIEL VALLEY
WATER COMPANY

GENERAL CUSTOMER INFORMATION

Customer Name:_____ Customer Reference Number:_____

Address:_____ City:_____ Zip:_____

Phone Number:_____ Cell Phone:_____

Alternate Contact:_____ Phone Number:_____

Special Delivery Instructions or Requests:_____

_____

LIABILITY WAIVER & SIGNATURE

I (property owner or representative name) _____certify that all information provided is true and correct to the best of my knowledge. I have read, understand and agree to all program terms and conditions as stated in the Participation Agreement found on the backside of this form. It is understood and agreed that property owner(s), resident(s), tenant(s), and their guest(s) agree to defend, indemnify, and hold harmless San Gabriel Valley Water Company, EcoTech Services, Inc., their respective directors, officers, employees and agents, from any and all loss, claims, damage, or liability resulting from participation in the Program, including but not limited to any loss or liability arising out of the toilet installation or use.

_____ _____
DATE SIGNATURE

If customer is not present during delivery of product, please sign this form and return one copy to EcoTech Services, Inc. using the self-addressed and stamped envelope provided.

OFFICE USE ONLY
Do Not Write Below This Line

TOILET DELIVERY INFORMATION

Delivery Date:_____ Time:_____ Delivery Person:_____

Customer or Representative Present During Delivery: _____ Yes _____ No

Self-Addressed/Stamped Envelope Provided: _____ Yes _____ No

Information About Old Toilet Disposal Provided: _____ Yes _____ No

Location Where Toilets Were Placed:_____

Number of Toilets Distributed: _____ Round Bowl _____ ADA Elongated

Delivery Notes:_____

PARTICIPATION AGREEMENT

By participating in San Gabriel Valley Water Company's Toilet-Direct Program, the participant, defined as the property owner(s), or the property owner's legal representative, agrees to the following terms and conditions.

PROGRAM ADMINISTRATION:

1. The Toilet-Direct Program is subject to available funds and San Gabriel Valley Water Company (SGVWC) reserves the right to cancel this program at anytime for whatever reason.

2. SGVWC reserves the right to deny any application that does not meet all requirements outlined herein. SGVWC is not responsible for damage that might occur to a participant's property as a result of participation in the program.

3. SGVWC contracted EcoTech Services, Inc. (Contractor) for assistance in the administration and implementation of this program.

PROGRAM ELIGIBILITY:

1. The property where the high-efficiency toilet(s) will be installed must be within SGVWC's service area. **Toilet installation is NOT included.**

2. Current old toilets must be at least 20 years old.

3. There is a maximum of two free high-efficiency toilets per household. Every toilet package includes one of the following: toilet seat, wax ring, set of billy bolts.

4. Sites that have previously received two toilets through a toilet distribution program or a toilet rebate program are not eligible to participate.

5. New construction or renovations where a toilet was not previously installed do not qualify.

TERMS AND CONDITIONS:

1. Participants agree to allow entry and accompany a SGVWC representative on property site to perform a pre or post installation inspection of the toilet(s) if requested.

2. Upon distribution of the new toilet(s), the product becomes property of the participant. SGVWC is not responsible for any manufacturer and/or contractor warranties. All products are guaranteed and warranted solely by the manufacturer and/or contractor.

3. Warranty for toilet product is for one year (1 year) following the date of distribution. All warranty-related inquiries should be directed to EcoTech Services, Inc. toll-free at (866) 308-8391.

Program Administered By:

EcoTech Services, Inc.—Toll Free (866) 308-8391